

## eFlash: Contractual Information for Partners



### Phase-in | OpenTouch Suite for Small and Medium-sized Businesses for H2 2021

EF-Phase-in-C171-EN - 03/09/2021

Effective date: 4/10/2021

Effective October 4, 2021, Alcatel-Lucent Enterprise announces a new Small and Medium-sized Business (SMB) offer which includes Alcatel-Lucent OXO Connect R5.0, new ALE DeskPhones, and new ALE headsets.

## Alcatel-Lucent OXO Connect Release 5.0

Alcatel-Lucent OXO Connect R5.0 introduces the new range of ALE DeskPhones consisting of the Enterprise and Essential models, a major step forward for new business and homeworking environments. This release also introduces new ALE headsets and Rainbow Room kits for high-quality conversations everywhere.

A new and more powerful chassis Large 150W is introduced with OXO Connect R5.0. It enables maximum digital phone capacity (96 per chassis and 288 in a multi-cabinet configuration) when deploying new Hybrid Digital/IP DeskPhones.

OXO Connect R5.0 also introduces the following system enhancements:

- OPUS codec support, providing super-wideband audio between compatible terminals and SIP trunks
- The second ethernet port (Eth1) of OXO Connect Evolution can now be used to connect SIP trunks
- Security for OXO Connect and OXO Connect Evolution has been augmented with stronger binary authentication and periodic integrity checks
- Security of DECT communications has been strengthened by encrypting air transmission of 8378 IP-xBS DECT Access Points
- Automated backup on SD Card before a software swap on OXO Connect Evolution

Effective the October launch ordering is simplified:

- ACTIS 23.1 will allow an add-on order to be placed for Rainbow WebRTC Gateway on the OCE Front-End along other add-on articles. This simplifies the upselling of Rainbow mobility to existing OXO Connect systems or when migrating from Alcatel-Lucent OmniPCX® Office.
- ACTIS 23.1 and eBuy will allow a single order to be placed to upgrade a system running OXO Connect R2/R3/R4 to R5.0 in one step. Look for new article 3EH03582AA.

Effective October 2021, ALE will send proactive notification emails to Partners for systems with a Software Assurance to be renewed in the near future.

OXO Connect R5.0 is compatible with the new release of Alcatel-Lucent OmniVista® 8770 Network Management System Release 5.0.

SIP trunks certified with OXO Connect R4.0 remain valid with OXO Connect R5.0 without new testing. Consult TC1284 ([EN](#)) ([FR](#)) for more information.

## ALE DeskPhones

ALE introduces new DeskPhones designed for Digital Age Communications:

- Essential range models offer a streamlined design, excellent audio quality, and unique hybrid digital/IP connectivity
- Enterprise range models offer a modular, stylish design and unmatched 360° audio quality. They come with a multitude of connectivity options, perfect for hybrid work



OXO Connect R5.0 is mandatory to deploy Essential and Enterprise DeskPhones on OXO Connect and OXO Connect Evolution. Note that upgrading to R5.0 using ALE Fleet Dashboard or OXO Connectivity can be done without placing any order. For systems not using Cloud Connect, a single order is now sufficient to upgrade from OXO Connect R2/R3/R4 to R5. In both cases, systems must have valid Software Assurance. These phones only require a UTL to operate.

The Essential ALE-20h and ALE-30h models can be deployed using TDM digital connectivity on the new Large 150W chassis in addition to all existing OXO Connect chassis: Compact, C25, Small, Medium and Large. They can be connected to existing UAI and MIX boards.

Mixed deployments are supported. New ALE DeskPhones can coexist with former 80x8s and 80x9s phones on the same system.

The automatic VPN parameters provisioning using the ALE Easy Deployment Server (EDS) for IP Phones simplifies remote deployment of 80x8 DeskPhones and the new ALE DeskPhones.

### ALE DeskPhones - Enterprise range



The ALE DeskPhones Enterprise range IP phones feature large colour displays, dual Gigabit Ethernet RJ45 and two USB-C ports. They support an optional Bluetooth®/WLAN cartridge (ALE-108), enabling Bluetooth accessories. They will also enable Wi-Fi connectivity in an upcoming release. They are powered using Power over Ethernet (PoE) or a local USB-C power supply.

The Enterprise ALE-500 and ALE-400 DeskPhone models integrate three microphones for outstanding audio performance, including super-wideband audio and 360° Symphonic HD quality. Both support a Bluetooth handset and headset as an option. The ALE-300 model integrates one microphone and supports super-wideband audio and 360° Symphonic HD quality. It supports a Bluetooth headset as an option.

Both ALE-400 and ALE-500 DeskPhones offer touch-screen navigation.

The ALE-500, ALE-400, and ALE-300 DeskPhones are available in the “Neptune” dark blue colour. They are available with no handset, a corded handset or a cordless handset plus ALE 108 Bluetooth/WLAN cartridge. They offer a variety of accessories including alphabetic mini-keyboard, Bluetooth/WLAN cartridge, key expansion module, and coloured faceplates.



A truly modular design!

Part number	Description	Disc. cat.	WPL €	WPL \$
3ML27520AA	ALE-500 Dual Gigabit Ethernet Enterprise DeskPhone with Cordless Handset, Dual Stack NOE-SIP, 5,5" 720x1280 color touch display, HD Audio, 2 USB-C, WLAN-Bluetooth. Ships without Network cable.	DD15	659,00	709.00
3ML27510AA	ALE-500 Dual Gigabit Ethernet Enterprise DeskPhone with Corded Handset, Dual Stack NOE-SIP, 5,5" 720x1280 color touch display, HD Audio, 2 USB-C. Ships without Network cable.	DD15	509,00	559.00
3ML27500AA	ALE-500 Dual Gigabit Ethernet Enterprise DeskPhone without Handset, Dual Stack NOE-SIP, 5,5" 720x1280 color touch display, HD Audio, 2 USB-C, WLAN-Bluetooth. Ships without Network cable.	DD15	549,00	599.00
3ML27420AA	ALE-400 Dual Gigabit Ethernet Enterprise DeskPhone with Cordless Handset, Dual Stack NOE-SIP, 4,3" 480x272 color touch display, HD Audio, 2 USB-C, WLAN-Bluetooth. Ships without Network cable.	DD15	569,00	619.00
3ML27410AA	ALE-400 Dual Gigabit Ethernet Enterprise DeskPhone with Corded Handset, Dual Stack NOE-SIP, 4,3 " 480x272 color touch display, HD Audio, 2 USB-C. Ships without Network cable.	DD15	419,00	469.00
3ML27310AA	ALE-300 Dual Gigabit Ethernet Enterprise DeskPhone with Corded Handset, Dual Stack NOE-SIP, 3,5" 320x240 color display, HD Audio, 2 USB-C. Ships without Network cable.	DD15	329,00	379.00

#### Accessories for DeskPhones - Enterprise range

Part number	Description	Disc. cat.	WPL €	WPL \$
3ML37100FR	ALE-100 Magnetic Alphabetic Keyboard AZERTY for ALE-300/ALE-400/ALE-500 Enterprise DeskPhone	DD15	40,00	49.00
3ML37100DW	ALE-100 Magnetic Alphabetic Keyboard QWERTY-QWERTZ for ALE-300/ALE-400/ALE-500 Enterprise DeskPhone	DD15	40,00	49.00
3ML27110AA	ALE-110 Wall Mounting Kit for ALE-300/ALE-400/ALE-500 Enterprise DeskPhone	DD15	49,00	59.00
3ML37120AA	ALE-120 Key Expansion Module 2 x 12 keys with blue LED, 2 x 2,8" color with backlight, 3 USB-C, 1 clip	DD15	399,00	459.00
3ML27140AB	ALE-140 DeskPhone Factory (Grey) Customization Kit (Desphone plastic tab, Handset plastic tab, fabric)	DD15	29,00	39.00
3ML27140AC	ALE-140 DeskPhone Azur (Blue) Customization Kit (Desphone plastic tab, Handset plastic tab, fabric)	DD15	29,00	39.00
3ML27140AD	ALE-140 DeskPhone Ruby (Red) Customization Kit (Desphone plastic tab, Handset plastic tab, fabric)	DD15	29,00	39.00
3ML27140AH	ALE-140 DeskPhone Neptune (Dark Blue) Customization Kit (Desphone plastic tab, Handset plastic tab, fabric)	DD15	29,00	39.00
3ML27150AA	ALE-150 SWB Corded Handset for ALE Enterprise DeskPhone	DD15	79,00	89.00
3ML27160AA	ALE-160 WB Cordless Bluetooth Handset for ALE Enterprise DeskPhone	DD15	150,00	169.00
3ML37161AA	13300 - 3.7V 400mAh Battery Polymer Lithium-Ion for ALE-160 WB Cordless Handset	FF13	29,00	39.00
3ML27108AA	ALE-108 Wireless Dual-Band WLAN (a,b, g, n, ac) - Bluetooth 5.0 Module	DD15	90,00	99.00
3ML37190AA	ALE DeskPhone USB-C Power supply 5V/3A - EU Plug (x1)	FF13	29,00	39.00
3ML37190US	ALE DeskPhone USB-C Power supply 5V/3A - US Plug (x1)	FF13	29,00	39.00
3ML37190UK	ALE DeskPhone USB-C Power supply 5V/3A - UK Plug (1x)	FF13	29,00	39.00
3ML37190AU	ALE DeskPhone USB-C Power supply 5V/3A - AU Plug (x1)	FF13	29,00	39.00
3ML27151AA	ALE-151 450mm flat coiled 6 wires RJ11 handset cord RJ11M 6P6C - RJ11M 6P6C (x10) for ALE-150 SWB handset	FF13	29,00	39,00

Due to a strain on the worldwide semiconductor market, the ALE DeskPhones Enterprise range and their accessories will not be available at launch date. They will be available from October 25, 2021 for corded handsets, and from November 29, 2021 for cordless handsets.

The ALE-120 Key Expansion Module and accessories will be available from February 2022.

## ALE DeskPhones - Essential range



ALE-20

ALE-20h

ALE-30h

The ALE DeskPhones Essential range, ALE-30h and ALE-20h models offer unique hybrid Digital/IP connectivity: Customers can evolve to IP at any time. These phones connect to a Digital line (UAI port) or to IP (Noe-IP) interchangeably.

They deliver wideband audio (IP) and full duplex hands-free.

They are equipped with a USB-A and a USB-C port. A single RJ45 port is used for Digital or Fast Ethernet IP connectivity. They are powered using PoE, or by the digital line (PoDL) or a USB-C power supply. They ship with an adjustable foot stand.

The ALE-30h model features a colour display and supports an alphabetic mini-keyboard and key expansion modules as an option.

The ALE-20 model is the IP-only variant of ALE 20h. It shares the same features as the ALE-20h except that ALE-20 supports dual Gigabit Ethernet ports and no TDM.

Part number	Description	Disc. cat.	WPL€	WPL\$
3ML37030AA	ALE-30h Single Port Hybrid Digital-IP Essential DeskPhone, Dual Stack NOE-SIP, 3,5" 320x240 color display, HD Audio, 1 USB-A, 1 USB-C. Ships without Network cable.	DD17	289,00	319.00
3ML37020AA	ALE-20h Single Port Hybrid Digital-IP Essential DeskPhone, Dual Stack NOE-SIP, 2.8" 132x64 B&W display with backlight, HD Audio, 1 USB-A, 1 USB-C, Ships without Network cable.	DD17	179,00	209.00
3ML37020AB	ALE-20 Dual Port Gigabit Ethernet Essential DeskPhone, Dual Stack NOE-SIP, 2.8" 132x64 B&W display with backlight, HD Audio, 1 USB-A, 1 USB-C. Ships without Network cable.	DD15	239,00	269.00

## Accessories for ALE DeskPhones - Essential range

Part number	Description	Disc. cat.	WPL€	WPL\$
3MK27007AA	EM-200 5" Color LCD, Smart Expansion Module for Mx/ALE 30h with 10 pages of 20 programmable keys	DD31	148,00	168.00
3MK27008AA	Wall Mounting Kit for Mx/ALE-20/20h/30h DeskPhone	DD31	18,00	21.00
3ML37010FR	ALE-10 Magnetic Alphabetic Keyboard AZERTY for ALE 30h Essential Deskphone	DD15	30,00	39.00
3ML37010DW	ALE-10 Magnetic Alphabetic Keyboard QWERTY - QWERTZ for ALE 30h Essential DeskPhone	DD15	30,00	39.00
3ML37005AA	ALE-20/20h/30h WB Corded Handset	DD15	59,00	69.00
3MK08005EU	Power supply 5V/2A - EU Plug compatible with M3, M5, M7 and Essential DeskPhones (x1)	DD31	18,00	21.00
3MK08005US	Power supply 5V/2A - US Plug compatible with M3, M5, M7 and Essential DeskPhones (1x)	DD31	18,00	21.00
3MK08005RW	Power supply 5V/2A - RoW (incl. AU/UK) Plug compatible with M3, M5, M7 and Essential DeskPhones (x1)	DD31	18,00	21.00
3ML37001AA	3m Cat3 Telephone cable-RJ45/RJ11 (x10)	FF13	29,00	39.00

Note: The EM-200 Smart Expansion Module requires a OXO Connect R5.0 maintenance delivery that will be available on November 26, 2021.

The following Essential DeskPhones accessories: Keyboards, corded handset, and telephone cable will not be available at launch date. They will be available from October 25, 2021.

## ALE-2 DeskPhone



The ALE-2 DeskPhone is a SIP phone featuring a black and white backlit display with 3 line keys and softkeys. It delivers wideband audio and full duplex hands-free. It supports an RJ9 headset port and dual Gigabit Ethernet ports. The ALE-2 DeskPhone is powered using PoE or a local power supply.

ALE-2 Basic SIP Phone requires a OXO Connect R5.0 maintenance delivery that will be available on November 26, 2021. Only a UTL is required to operate the ALE-2 on OXO Connect and OXO Connect Evolution.

Part number	Description	Disc. cat.	WPL€	WPL\$
3MK27013AA	ALE-2 Dual Port Gigabit Ethernet Basic SIP Phone 2.8" 132x64 B&W display with backlight, 2 SIP accounts, 3 Line Keys, 4 soft Keys, HD Audio, RJ9 Headset Port, Ships without Network cable.	DD16	98,00	109.00

### Accessories for ALE-2 Basic SIP Phone:

Part number	Description	Disc. cat.	WPL€	WPL\$
3MK27015AA	Wall Mounting Kit for ALE-2/H3P/H3G/H6 DeskPhone	DD31	18,00	21.00
3MK37001AA	ALE-2/H3P/H3G/H6/Power supply 5V/2A EU Plug (x1)	DD31	18,00	21.00
3MK37001US	ALE-2/H3P/H3G/H6/Power supply 5V/2A US Plug (x1)	DD31	18,00	21.00
3MK37001UK	ALE-2/H3P/H3G/H6/Power supply 5V/2A UK Plug (x1)	DD31	18,00	21.00
3MK37001AU	ALE-2/H3P/H3G/H6/Power supply 5V/2A AU Plug (x1)	DD31	18,00	21.00

## Alcatel-Lucent Enterprise 8379 DECT IBS ATEX

The range of DECT IBS Access Points is extended with an ATEX model designed for operating safely in explosive atmospheres. The product is designed to extend or replace the former 4070 IBS ATEX and is fully compatible with 4070 DECT IBS and 8379 DECT IBS installations. It can also be used with 8378 IP-xBS, following ALE installation rules.



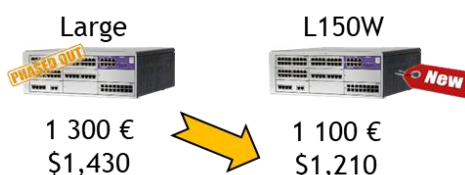
This product is compliant with the latest ATEX approval requirements for Gas II 2 G Ex db IIC T6 and Dust II 2 D Ex tb III C T85°C.

Part number	Description	Disc. cat.	WPL€	WPL\$
3BN77020EA	8379 DECT IBS ATEX Outdoor Base station, supplied with external Antennas	EE10	9 990,00	11 789.00

## Alcatel-Lucent OXO Connect L150W Chassis and PowerMex-2

OXO Connect R5.0 optimises the PowerCPU-EE based platforms, replacing the former Medium chassis (5 free slots), and Large chassis (8 free slots), with the new L150W (8 free slots). This new L150W chassis comes with extra power and improves competitiveness delivering Large capacity at a lower price. L150W supports the same set of boards as the Large chassis.

### Improved competitiveness



Compatibility main & expansion chassis	OXO Connect < R5.0	OXO Connect ≥ R5.0
Compact	✓	✓
Chassis Small	✓	✓
Phased out Chassis Medium	✓	✓
Phased out Chassis Large	✓	✓
Chassis L150W	✓	✓

The former Medium (3EH08336xx) and Large (3EH08337xx) Expansion chassis are also replaced by the new L150W expansion chassis.

OXO Connect R5.0 introduces a new version for the PowerMEX and its associated Module Link Kits 1 and 2. The new PowerMEX-2 provides access to the maximum power of the new rack L150W.

	Compatibility	Phased out	
		PowerMex	PowerMex-2
	Expansion chassis Small	✓	✓
Phased out	Expansion chassis Medium	✓	✓
Phased out	Expansion chassis Large	✓	✓
	Expansion chassis L150W	✓	✓

Part number	Description	Disc. cat.	WPL€	WPL\$
3EH02163AA	OXO Connect Large - 150W - all countries but US and China	AA31	1 100,00	1 210.00
3EH02163DU	OXO Connect Large - 150W - US	AA31	1 100,00	1 210.00
3EH02163DZ	OXO Connect Large - 150W - China	AA31	1 100,00	1 210.00
3EH02166AA	Expansion Rack Large 150W - all countries but US and China	AA31	800,00	776.00
3EH02166DU	Expansion Rack Large 150W - US	AA31	800,00	776.00
3EH02166DZ	Expansion Rack Large 150W - China	AA31	800,00	776.00
3EH02167AA	Module link kit #1 for the first additional expansion module	AA35	850,00	880.00
3EH02168AA	Module link kit #2 for the second additional expansion module	AA35	850,00	880.00
3EH73084AP	PowerMEX-2 board	AA36	850,00	825.00
3EH05023AA	Power supply board kit for rack L150W 110V/220V	AA36	850,00	825.00

## ISDN Boards

Due to a strain on the worldwide semiconductor market, former OXO ISDN BRA-2 and MIX-2 boards are facing the risk of a components shortage. To avert that risk, OXO Connect R5.0 introduces new commercial references for these ISDN boards, fully compatible and at the same price and conditions, providing greater flexibility to adapt to the situation.

Part number	Description	Disc. cat.	WPL€	WPL\$
3EH76238AD	Mixed with 2TO + 4 UAI + 4 SLI - MIX2/4/4-x	AA35	500,00	485.00
3EH76238AB	Mixed with 4TO + 8 UAI + 4 SLI - MIX4/8/4-x	AA35	850,00	825.00
3EH76238AC	Mixed with 4TO + 4 UAI + 8 SLI - MIX4/4/8-x	AA35	920,00	892.00
3EH76237AF	ISDN Access T0 BRA4-x	AA35	640,00	621.00

## Alcatel-Lucent Enterprise Headsets

The new Series II models offer improved headband and leatherette cushions. Six new models are available with a variety of connectivity including: 3.5mm Jack, USB-A, or USB-C.

These headsets require a OXO Connect R5.0 maintenance delivery that will be available on November 26, 2021.

Part number	Description	Disc. cat.	WPL€	WPL\$
3MK08019AA	Alcatel-Lucent Enterprise AH 21 J II Corded Monaural Premium Headset. For PC or DeskPhone with 3.5mm jack. Alcatel-Lucent Enterprise AH 21 J II Premium Headset monaural 3.5mm jack. Leatherette ear cushion & headband	DD32	44,90	51.90
3MK08017AA	Alcatel-Lucent Enterprise AH 22 J II Corded Binaural Premium Headset. For PC or DeskPhone with 3.5mm Jack. Leatherette ear cushion & headband	DD32	49,90	56.90
3MK08011AB	Alcatel-Lucent Enterprise AH 21 U II Corded Monaural Premium Headset with volume and mute keys. For PC or DeskPhone with 3.5mm Jack or USB-A port. Leatherette ear cushion & headband	DD32	54,90	62.90
3MK08012AB	Alcatel-Lucent Enterprise AH 22 U II Corded Binaural Premium	DD32	59,90	68.90

<i>Part number</i>	<i>Description</i>	<i>Disc. cat.</i>	<i>WPL€</i>	<i>WPL\$</i>
	Headset with volume and mute keys. For PC or DeskPhone with 3.5mm Jack or USB-A port. Leatherette ear cushion & headband.			
3MK08018AA	Alcatel-Lucent Enterprise AH 21 M II Corded Monaural Premium Headset with volume, mute and hook keys. For PC or DeskPhone with 3.5mm Jack, USB-A port, or USB-C port, optimized for Rainbow, IP Desktop Softphone and OTC PC, Leatherette ear cushion & headband.	DD32	64,90	74.90
3MK08014AB	Alcatel-Lucent Enterprise AH 22 M II Corded Binaural Premium Headset with volume, mute and hook keys. For PC or DeskPhone with 3.5mm Jack, USB-A port or USB-C port, optimized for Rainbow, IP Desktop Softphone and OTC PC, Leatherette ear cushion & headband.	DD32	69,90	79.90

## Rainbow Room Kits

The Rainbow offer is extended with two additional Huddle Room kits consisting of a Business webcam featuring Full HD 1080p, dual microphones, 4x digital zoom and a built-in privacy shutter. It ships with an ALE headset or a Personal Conferencing module.

<i>Part number</i>	<i>Description</i>	<i>Disc. cat.</i>	<i>WPL€</i>	<i>WPL\$</i>
3MG07088AA	Personal kit including a camera CAM10 and an Alcatel-Lucent Enterprise AH 22 M Premium USB Headset, Corded Binaural, for PC or DeskPhone with USB-A port,	FF13	199,00	229.00
3MG07089AA	Personal kit including a camera CAM10 and an EGO personal conference module USB and Bluetooth, OmniSound® with HD audio, full duplex, echo cancellation, noise suppression, 360° microphone	FF13	249,00	299.00

## Offer and Product Life Cycle

Since OXO Connect R5.0 is a new major release, the following catalogue items have changed references:

- Chassis with the CPU embedded
- Software Suite for OXO Connect, OXO Connect Evolution and OCE Front-End WebRTC Gateway
- Licences to migrate from OmniPCX Office to OXO Connect and OXO Connect Evolution
- Licences for OmniVista 8770

OXO Connect R5.0 also introduces specific commercial references for main and expansion chassis for China.

Refer to the commercial catalogue for further details.

## Commercial program

Together with this offer, ALE is launching a new commercial program addressing the OmniPCX Office and OXO Connect systems installed base to facilitate their migration to the latest OXO Connect R5.0 with Rainbow and WebRTC Gateway at very attractive prices.

This new program grants significant discounts on some OXO Connect software licences (such as the migration licence to R5.0) as well as the OXO Connect Evolution chassis for WebRTC gateway Front End deployments. It is also complemented by attractive discounts on a selection of switches and access points from the recently launched SMB latest-generation network portfolio.

This is a unique opportunity to leverage the announcement of the end of ‘add-on sales’ for the OmniPCX Office installed base. Don’t miss this chance to reach out to these customers and promote the ALE hybrid-cloud benefits including:

- Adoption of Rainbow UC, collaboration, and mobility, to address post-pandemic challenges associated the new office environment, and the new normal ways of working and doing business.
- Transformation of existing, older generation, non-secure and non-supported systems into a modern state-of-the-art, secure OXO Connect R5.0, future-proofed with Software Assurance coverage.
- Connection to Cloud Connect to pro-actively manage your installed base and reduce support costs with secure, easy, remote maintenance, combined with powerful fleet monitoring and fleet dashboard facilities.

More information about the detailed scope of this program (discounted items, discount levels, Terms & Conditions) will be communicated in the coming days through your regular channel sales managers.

## Professional Services

Benefit from ALE Professional Services expertise and experience to secure your projects from end-to end and get the assistance you need to successfully design, deploy, or optimise a solution without disrupting your operations. To identify the appropriate offer for your business and receive a quote, please create a request on the [Business Portal/Quick Access/Professional Services Offer Request](#)

## Training Services

### Sales

The new online course (Ref. OXOCWSA005) will present the latest OXO Connect 5.0 features and benefits to address new sales opportunities in SMBs.

### Presales

The existing online course, **OXO Connect Presales** (Ref. OXOCWPS001), will be updated with the new OXO Connect R5.0 functionality and solution quotation.

### Post-sales

For new learners, the current training offer will be updated with the new OXO Connect R5.0 functionality.

- **OXO Connect Starter** (Ref. OXOCCTE300 or OXOCVTE300)
- **OXO Connect Advanced** (Ref. OXOCCTE301 or OXOCVTE301)

For experienced learners, a new online course will present the new OXO Connect R5.0 features and will enable the renewal of ACFE and ACSE certifications:

- **OXO Connect R4.0 MD to R5.0 Update** (Ref. OXOCWTE006)

Connect to [Knowledge Hub](#) to register for the courses (log in using your ALE Business Portal credentials).

## Delivery/shipment

The OpenTouch Suite for SMB offer will be open to sales as follows:

ACTIS 23.1	October 4, 2021	Available for download on the Business Portal
OpenTouch Suite for SMB component first order acceptance	October 4, 2021	Lead times apply
Catalog overlap H1-2021 (ACTIS 22.8) /H2-2021 (ACTIS 23.1)	January 17, 2022	

For a detailed status on product availability by country, please refer to the [Country Saleable Solutions List](#), available on the Business Portal. This document is updated regularly with the latest available information.



## Guarantee

The standard Alcatel-Lucent Enterprise warranty applies. Details are available at <https://businessportal.al-enterprise.com> in the Customer section: Hardware Support.

## Resources

### Collateral and resources

- Datasheets, brochures, quick guides, and user guides are updated at: <https://www.al-enterprise.com> in the product section: <https://www.al-enterprise.com/en/products/communications>
- Webinar presentations, recordings, Q&A are available on: [Webinar page of Business portal](#)

The following documents are/or will be available by the effective date on the Business Portal:

- Price list: - [OpenTouch Suite for SMB – Global Commercial Catalog \(Euro\)](#)  
- [OpenTouch Suite for SMB – Global Commercial Catalog \(Dollar\)](#)
- [Country Saleable Solutions List](#) for country availability of SMB offer H2-2021 various components
- Alcatel-Lucent OpenTouch Suite for [SMB - RELEASE POLICY INFORMATION](#)
- OXO Connect [Feature List](#)
- OXO Connect [Global Limits](#)
- Latest OXO Connect collaterals will be published on [OXO Connect page of business portal](#)
- eFlash phase-out C168 [EN](#) [FR](#) [DE](#) [ES](#): OpenTouch Suite for Small and Medium-sized Businesses for H2 2021: End-of-Sales of components.

*For your convenience, this eFlash will be available in French, German and Spanish on the Partner portal a few days after publication in English. If there is a discrepancy between the English version and a translated version, the English version shall prevail.*

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